

Tower Hamlets HIV/AIDS services : an easy guide / Social Services Strategy Group.

Contributors

Tower Hamlets (London, England). Social Services Strategy Group

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Tower Hamlets HIV/AIDS Services

TOWER HAMLETS HEALTH AUTHORITY

LONDON HOSPITAL (WHITECHAPEL)

Grahame Hayton Centre (071-377 7308)

Provision of ongoing medical management and treatments for people with HIV infection, HIV disease and AIDS.

HIV Nurse: Keith Birch/Tim Chapman

Ambrose King Centre (071-377 7307)

Provision of advice, counselling, information and testing for sexually transmitted diseases including HIV and AIDS.

Senior Health Adviser - Jan Adams (071-377 7311)

Haemophilia Centre (071-377 7000)

Provision of ongoing medical management of people with haemophilia and HIV infection/disease.

Haemophilia Sister - Sheila Hayden (Bleep 1178)

District Infection Control Nurse

Provision of advice for containment of infection within the acute unit.

Alison Gent - (071-377 7249, or Bleep 1192)

Women's Services

- HIV/AIDS Advisor for Women & Children gives advice on HIV and AIDS and undertakes training - Theresa Melrose (071-377 7913 Ext 5151).
- Linkworker for specialist women's health services in the community (speaks Bengali, Hindi and Urdu) - Rowshanara Choudhury (081-980 3510).
- HIV/AIDS Liaison, Midwifery Tutor - Mandy Churcher (071-377 7000 Ext 2753).
- Social Worker (Women Children & HIV) - Amabel Sutters (071-377 7458).

Drug Dependency Unit (071-377 7975)

Advice and information, treatment and counselling service for mainly opiate users. A Regional facility for users living in Tower Hamlets, Newham, Barking, Havering and Brentwood. Drop in clinic Monday to Friday 4pm to 5pm, other times by appointment. Specialist counselling session from the Healthy Options Team every Friday 2-5pm.

The Administrator - Sandra Frost.

Healthy Options Team (071-377 7740)

Specialist service for injecting drug users and men/women working as prostitutes with or at risk of HIV infection. Full confidential service ranging from emotional to practical support and including the HIV antibody test. Offer counselling in Italian and Bengali languages, as well as French, Dutch, Sylheti, Urdu, Hindi and some Spanish.

Matthew Southwell and Caro Stanford.

Community Services

HIV/AIDS Advisor for Women & Children - Theresa Melrose (071-377 7913 Ext 5151)

District Nurses (071-377 7929)

Provide nursing care in the home, counselling, advice and teach basic nursing skills to carers. Margaret Sofalawe, Anne Woods, Carol Pittaway, Jill Clemerson.

General Practitioner Services (071-739 6566)

If in need of a GP or for general enquiries contact the Family Practitioner Committee.

Community Health Council (071-247 7858)

Represents the needs of local people to the Health Authority.

Health Promotion Service (071-377 7931)

Community education, training and resources. Services for all the community. Resources available in minority ethnic languages. Specific programmes aimed at women, young people and schools.

Susan Carlyle, Fazal Mahmood

TOWER HAMLETS LOCAL AUTHORITY

NEIGHBOURHOOD LEAD OFFICERS FOR HIV AND AIDS

Act as the first point of contact, in each neighbourhood. Help service users get required services as quickly as possible, while maintaining confidentiality.

Neighbourhood	Social Services	Housing
Bethnal Green	Brian Storer 071-377 6080	Sue Vincent 071-739 8181
Bow	Malcolm Hill 081-980 1812	Frank Winchester 081-980 1812
Globe Town	Georgina Robinson 081-980 8067	Jan Buis 081-980 8067
Isle of Dogs	Wing Mun Wong 071-987 6966	Daniel Caine 071-739 4344
Poplar	Gillian Keyms 071-515 7626	Pat Johnston 081-980 4414
Stepney	Amy Weir 071-790 1818	Cheryl Morris 071-790 1818
Wapping	Alan Brockwell 071-265 9216	Clare Morrish 071-987 9200

Housing

First point of contact if service users are homeless. Homeless Persons Unit (071-739 4344) Janet Slater. Where service users are in unsuitable accommodation, contact the Neighbourhood Lead Officer Housing.

Home Care

Care in the home; laundry, cleaning, shopping.

Neighbourhood Home Care Manager

Community Support Service

A flexible service which offers practical help, intensive personal care and support, to maintain people within their own homes in the community. Gillian Keyms (071-515 7626)

Telephone and Alarm

Emergency service for particularly vulnerable service users on assessment by Social Worker.

HIV Occupational Therapist

A service offering practical support to people living at home, experiencing problems with their daily routine.

Extra Support: a supply of freezers, washer/dryers, food processors, telephone extensions, bath hoists, pillminder boxes, entryphones etc. Ali Davies (071-790 1818 Ext 2757)

TRANSPORT

Travel Permits

There are eligibility criteria for the issue of concessionary travel permits for use on public transport by people with disabilities. An assessment by a social worker is necessary.

For persons unable to use public transport because of chronic illness or disability.

Tower Hamlets Community Transport (071-987 6447)

Mini buses available for group hire to members, at 32p per mile, plus £4 flat rate.

Dial-a-Ride (071-739 3003)

A door to door transport service for service users who become members. Any destination within north east quadrant of Greater London, operates 7 days a week, morning till night. Fares are based on London Regional Transport fares. Will not transport to day centres and hospital appointments.

RESOURCES AND DAYCARE CENTRE

Plans are underway to establish a centre with a wide range of services. For information contact Georgina Robinson (081-980 8067)

TOWER HAMLETS HIV/AIDS CO-ORDINATOR

Central point of contact if in need of further information on Local or Health Authority services - Jonathan Louw (071-739 4344 Ext 3392)

TOWER HAMLETS VOLUNTARY SERVICES

London Hospital Bereavement Service (071-247 1209)

Offer a free counselling service to people living in Tower Hamlets, and having difficulty coping with bereavement. They also see people caring for somebody who is dying.

Drugs Agencies

Project 493 (071-729 2070)

Community based harm minimisation initiative (Needle Exchange) for drug users and others at risk from HIV and AIDS, set up to serve East London.

Docklands Drug Initiative (071-538 0267)

Exchange of free needles, syringes and free condoms. Offer a confidential service with no registration or notification.

MAZE Project (071-375 1044)

A YWCA drugs education and prevention project. Active outreach drug education work, support and co-ordination for youth and community workers and school staff in their place of work.

Cableline Youth Project (John Killfeather 071-265 9084)

Proposed day programme for local drug users and evening facility for young people.

East London Drug Project (071-729 8008)

Advice, counselling and information on any drug related problem.

Release (Office - 071-377 5905, 6pm - 10am 071-603 8654)

Offer drugs and legal advice to users and professionals as well as a wide range of other services. This is a 24 hour service.

Voluntary HIV/AIDS Projects

East London Community Action Service (ELCAS) (071-729 2264)

Training, counselling (staff and clients), information, housing, support.

London East AIDS Network (LEAN) (081-473 1534)

Information (in 9 languages) practical support and befriending service.

Mildmay Mission (071-739 2331)

Offers respite, terminal, home nursing and limited day care, also inpatient counselling.

Terrence Higgins Trust (071-831 0330)

Buddy service, telephone counselling, training, benefits and legal advice.

Jeff Sawyers - Buddy Liaison Officer

Frontliners (East End) (071-256 0407)

A self help organisation for people with AIDS. Office in Mildmay Hospital.

London Lighthouse East London Home Support Team (071-792 1200)

Provide emotional and some practical support for people in the East London community.

Black HIV/AIDS Network (071-792 1200)

Support, advice, counselling, and referral for people in black communities.

Voluntary Sector Housing Projects

Strutton Housing Association (071-222 5921)

Providing self contained, furnished accommodation for people with HIV and AIDS.

East London Community Action Service (ELCAS) (071-729 2264)

Have several schemes for temporary and permanent housing of people with HIV and AIDS.

FUNERAL DIRECTORS
RECOMMENDED AS
SYMPATHETIC

JH Kingston Ltd
83 Willesden Grove, London W2
Tel: 071-223 3277

Hays & English
148 Hoxton Street, London N1
Tel: 071-739 9165

Co-operative Funeral Services
Poplar Branch - 62 Chispy Street, London E14
Tel: 071-987 3364

Edmond & Lewis Ltd (Cover London and International)
156 King Street, Hammersmith, London W6 0RA
Tel: 081-486 9379

