

Lewisham Social Services HIV Unit suggestion box / Steve Ball, Lewisham Social Service HIV Unit.

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Social Services Department - At Your Service

Suggestion Box

Steve Ball

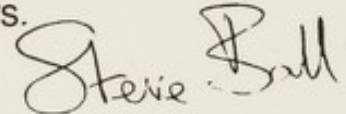
1st Floor Laurence House

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SE6 4SW

Lewisham Social Services HIV Unit SUGGESTION BOX

The Lewisham Social Service HIV Unit is responsible for developing and improving service provision in the borough. We make every effort to seek feedback from service users about your experience and what additional or ammended services you would like to see. Your views will be treated confidentially and with respect. Many of Lewisham's HIV service developments have come as a direct result of feedback from service users.



HOW DO YOU FEEL ABOUT THE SERVICE PROVIDED BY;

- Lewisham Social Services
- Lewisham Housing
- Other Lewisham Departments (which)
- Voluntary organisations in Lewisham (which)
- Regional or national groups (which)

WOULD YOU LIKE TO EXPAND ON ANY OF YOUR COMMENTS

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.....
.....
.....
.....

(please feel free to add an extra sheet or to write to us separately) date

You do not have to give us your personal details, but if you do so it will help us to give your comments more weight. We will not pass any personal information about you on to anyone without your express permission.

YOUR NAME

ADDRESS

.....Postcode

IF YOU WISH, WE CAN PROVIDE YOU WITH DIRECT UP-TO-DATE INFORMATION ABOUT THE SERVICE DEVELOPMENTS BY DISCRETE CONFIDENTIAL MAILINGS.

PLEASE INDICATE IF YOU WANT THIS SERVICE **YES** **NO**

We will not keep a record of your name unless you tick the yes box

If you wish to complain or comment about any services provided by Lewisham social services, Lewisham Council or voluntary organisations funded by the Council you can see more about the process on page (39) of our handbook "LIVING WITH HIV/AIDS IN LEWISHAM" or Lewisham Social Services leaflet "You're RIGHT to Complain". Both are available in local offices, libraries and information points. You are always welcome to approach the HIV Unit for information or advice about HIV service provision in the area.

PIPS

SUGGESTION BOX is your opportunity to have a say in how services are developed in Lewisham. We welcome comments and complaints that enable us to improve local services and to identify targets for future service developments.

If you would like more information about current services you can use this card or contact the Unit on (081) 695 6000 extn 8609. A wide range of services are provided through local social work teams working with **Adults or Children & Families**. They are based in offices around the borough. Contact the Unit for details of your nearest office.

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