### A yellow star bearing a male and female health worker: The Yellow Star care programme in Uganda. Colour lithograph, ca. 2001.

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## THE YELLOW STAR means better health services



# When you see this symbol it means that the health facility provides the following:

- Basic medical equipment and supplies
- Constant supply of drugs
- A clean environment
- Qualified health worker available 24 hours a day, 7 days a week
- Treatment provided according to national guidelines
- · Friendly and helpful health workers
- Health workers that wash their hands before and after examinations
- If they cannot provide you with the correct treatment or advice, health workers tell you where to go
- Clean water is always available
- There is list of services available

- Access to clean latrines/toilets
- Privacy during examination and medical procedures
- Health workers encourage clients to ask questions and discuss their problems
- Health workers give the correct medicine, and make sure clients know how to use it
- The facility gives regular health education talks
- Immunizations services are provided regularly
- Clients are seen on a first-come, first-serve basis
- · Waiting time less than one hour
- Health workers keep their stock, records correct and up-to-date.



